

Whether this is your first visit to Clare and the Doherty Hotel, or you have been visiting us for years, we would like to welcome you! We have missed our guests. During this public health crisis, we have had to redefine hospitality. We have taken new measures to ensure guest and employee health and safety. We will follow all federal and state guidelines, and most importantly the local health department. We would like to thank you for your continued support and loyalty as we are navigating through the COVID 19. pandemic. We are dedicated to hospitality and taking great care of our guests and employees!

With the re-opening of our facilities, we would like to share our safety procedures;

- Reconfiguring seating in the dining room, lounge and patio, to meet social distancing guidelines
- Marking our front lobby to remind guests to keep social distancing protocols.
- Having dedicated staff through every meal period responsible to clean/sanitize all common areas.
- Continuing wellness check of all staff members before each shift, including temperature checks with a thermometer.
- Providing staff members with proper masks and gloves.
- Reinforcing staff handwashing routinely.
- Having hand sanitizer at the front and back lobby for guest use.
- Provided that we can't seat guests immediately, we will be able to call guests when their tables are ready, if they would like to wait outside the building for their comfort.
- We have disposable menus available for all meals.
- Sanitizing pens and room key cards after each guest use.
- All beer draft lines have been cleaned, flushed and sanitized.
- We use hospital grade cleaning/disinfecting products
- Touchless soap and towel dispensers in restrooms
- Signs are posted to remind guests to comply with COVID-19 safety practices

These are some of the changes that we are making to protect your safety while providing the highest level of customer service you have come to expect from the Doherty Hotel.

For our hotel rooms the extra precautions that we are enforcing;

- All cleaning products used in the hotel and hotel rooms are on the approved list recommended by the CDC.
- All doors, door handles, dresser drawers, TV remotes are being addressed with additional measures to ensure guest and employee safety.
- In an effort to respect your space, and to keep you and our team safe, we will not be providing housekeeping service for the duration of your stay. Should you need additional towels or other amenities, please call the front desk and we will be happy to deliver the items and place them outside your door.
- Providing staff members with proper masks and gloves.
- Reinforcing staff handwashing routinely.
- Increased the frequency of cleaning and disinfecting in public spaces

Please know we are taking our guest and employees health and safety very seriously. If you have any questions or concerns please do not hesitate to ask, we would be more than happy to assist you. We deeply care for our people. They are part of what makes the Doherty Hotel so special. With the guiding principal, we are ensuring our teams have the information they need to remain healthy and are instructing them to stay home if they're not feeling well. We have been following the guidance of the State of Michigan, the CDC and our local health departments and will continue to do so throughout this evolving situation.

Thank you for your compassion and understanding.